

UNIVERSITY OF SOUTHERN QUEENSLAND

WELCOME TO USQ 2013



When I moved from Melbourne to Toowoomba, I realised that USQ offered an amazing science program and very importantly, smaller class sizes. I am grateful that I can know my lecturers and tutors so well. I love that I am able to take some really exciting electives that will give me more to offer as a graduate. In the future, I hope to be accepted into a veterinary medicine program so that I can work with disadvantaged animals. I genuinely believe USQ has equipped me with some amazing skills and knowledge which will help me succeed.

CARLA WILSON

BIOMEDICAL SCIENCE STUDENT

COUNTRY OF ORIGIN: AUSTRALIA

Congratulations On Receiving Your Offer!

The staff at the University of Southern Queensland are pleased to offer you a place to study with us. We welcome you to our University, and look forward to supporting you throughout your studies.

As a USQ student, you become part of our extended family. Over 80 nationalities are represented at USQ and there are more than 26 000 USQ students, just like you, who are completing their studies in Australia or in one of 100 different countries around the world.

Approximately 6 500 international students are studying a USQ degree either in Australia or in their own country. This means we are able to provide you with the personalised support you only get from a smaller university.

If you have chosen to study on-campus in Australia, you will have the opportunity to get involved with the local community, family-friendship link-ups, social functions and trips away by participating in our International Program.

If you have chosen to study by distance education, you will enjoy the benefits of studying with a university that has many years' experience providing education to students from all over the world.

This booklet contains information you will find useful as you start your studies; please remember to bring it with you if you plan to come to Australia!

CARL RALLINGS

Deputy Vice-Chancellor (Student and Communities)
University of Southern Queensland



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How to accept your offer

You will need to complete the following steps to accept your offer to study with us:

Step 1	Complete your Acceptance of Offer form	<ul style="list-style-type: none"> • Make sure all the details are correct. • Ensure that you have met all the conditions specified in your offer letter. If not, attach relevant certified documents in order to meet the conditions.
Step 2	Return your Acceptance of Offer form	<ul style="list-style-type: none"> • Don't forget to include your payment details. • On-campus students from assessment level 3 & 4 countries must provide a Financial Checklist with relevant supporting documents in order to finalise the SVP assessment. • Select your appropriate level of health cover. • Email: ioacceptoffer@usq.edu.au Fax: +61 7 4635 9225
Step 3	Pay your fees	<ul style="list-style-type: none"> • With your Acceptance of Offer form, you will need to provide payment. You should also: <ul style="list-style-type: none"> - check the options for paying your fees at: www.usq.edu.au/current-students/organise-enrolment/fees/paying - read and understand information about USQ's international fee refunds at: www.usq.edu.au/international/fees/refunds
Step 4	Receive your Confirmation of Enrolment	<ul style="list-style-type: none"> • After you have returned your Acceptance of Offer form and your payment, USQ will confirm your enrolment. You will receive an electronic Confirmation of Enrolment (eCoe) that will allow you to lodge your student visa application. • You will also receive your username and password for UConnect.¹ On-campus students will receive their user name and password when they report to USQ International reception after arrival.
Step 5	Receive Overseas Student Health Cover (OSHC) (On-campus students only)	<ul style="list-style-type: none"> • When you return your Acceptance of Offer form with payment, your Overseas Student Health Cover will be activated by USQ and will be valid even before you receive your health cover card.
Step 6	Apply for your student visa (On-campus students only)	<ul style="list-style-type: none"> • Now that you have received your Confirmation of Enrolment and Overseas Student Health Cover, you can apply for your student visa. More information can be found at: www.usq.edu.au/international/accept/visa

¹ UConnect is the gateway to USQ's electronic systems and will enable you to access online study materials, personal details, USQ-based email accounts, and much more.

The USQ difference

What really sets USQ apart from the others is our dedication to supporting you throughout your studies. From the moment you enrol with us you'll have your very own Student Relationship Officer (SRO) to answer all of your questions and help you through your journey as a USQ student.

We understand that moving overseas to study in a foreign country can be a little scary, but studying with USQ means you will be joining hundreds of international students who believe they experience the best support in Australia. In fact, USQ is highly recognised for the support we provide to our students:

- 2011 – rated 1st in Australia for Overall Learning Experience.¹
- 2010 – rated 1st in Australia for Support Experience.¹
- 2009 – placed 1st in Queensland and 4th in Australia in an independent Student Satisfaction Survey.²
- 2008 – four individual and two team Carrick Institute for Learning and Teaching in Higher Education Awards for significant contribution to the quality of student learning.
- 2007 – Carrick Institute for Learning and Teaching Higher Education Awards for Services Supporting Student Learning.

■ What will I gain from studying with USQ?

- You will learn from experienced and highly qualified academics who are recognised throughout the world for their excellence in teaching.
- You will be assured of the quality of education you will receive. USQ is registered with the Australian Government and meets their strict requirements as a higher education provider.
- You will receive personalised attention and support throughout your studies.
- You may be able to receive recognition for study you have already completed. Your academic documents will be individually assessed to see if you are able to receive credits and therefore gain your degree faster.
- You will have the ability to study whenever and wherever you like. With the flexible programs and different methods of study available, you can tailor your enrolment to suit your personal, work and travel needs.
- You will be prepared to become a leader in our rapidly changing world. USQ programs are designed to prepare you as an industry-ready and internationally qualified graduate.
- You will have the peace of mind of studying in a safe and friendly environment with modern facilities and a low cost of living.
- You have the opportunity to develop your English language skills through one of our English language programs. On successful completion of this program you are guaranteed entry into degree studies within USQ.

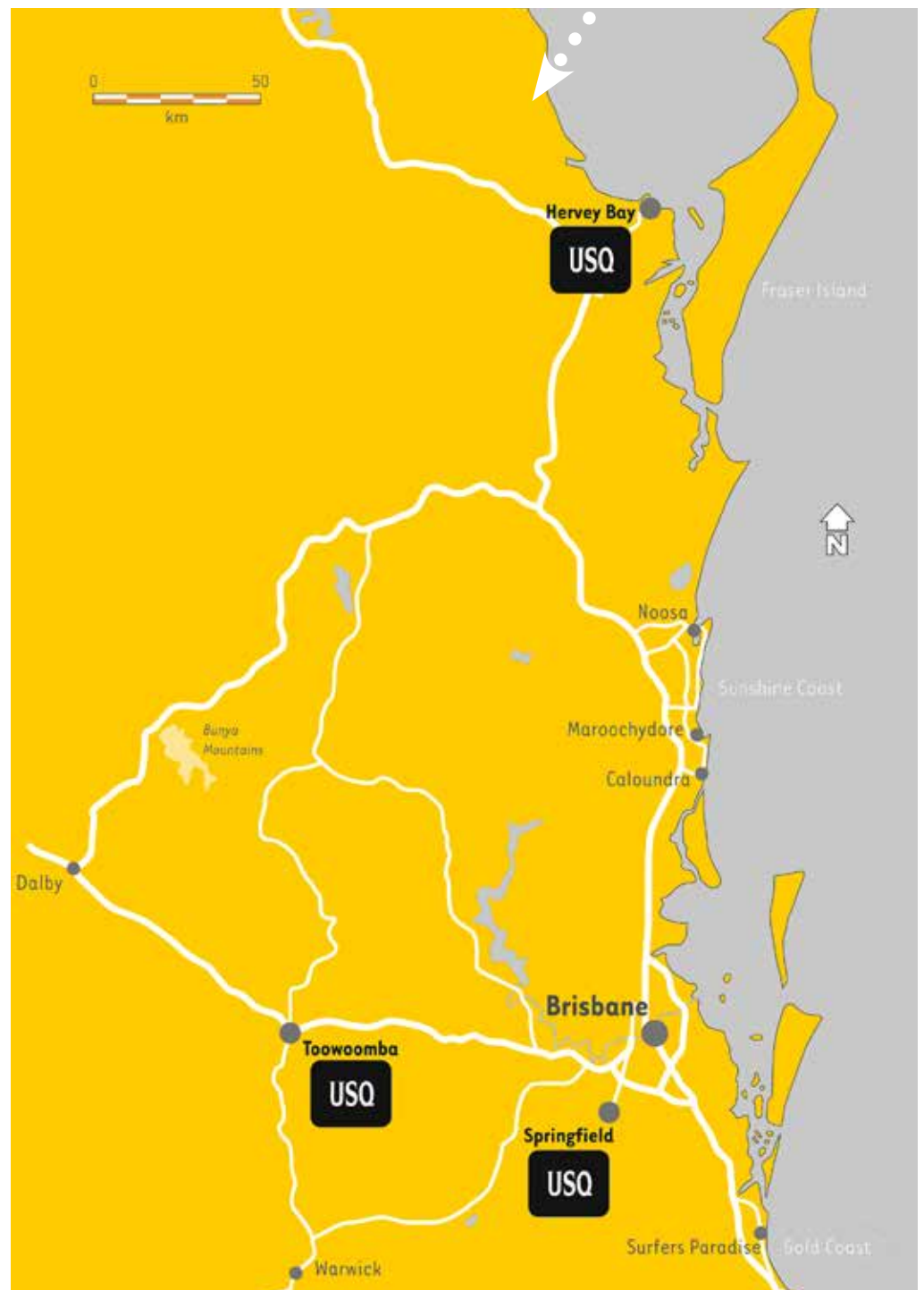
1 International Student Barometer Survey.

2 Sweeney survey, 2009.

USQ locations

The University of Southern Queensland (USQ) has three campuses located in Australia's sunshine state, Queensland:

- **USQ Toowoomba:** an attractive, regional city situated 2 hours' drive west from Brisbane.
- **USQ Springfield:** an expanding and master-planned community in Brisbane's south-western corridor within easy access of the Gold Coast and only a 45-minute drive from Brisbane's CBD.
- **USQ Fraser Coast:** a beautiful beachside location in Hervey Bay, 4 hours' drive from Brisbane's CBD.



Support at USQ

We are here to help you with each step in your journey, so it is worthwhile taking advantage of the support facilities available to you at USQ. It doesn't matter whether you are studying on-campus in Australia or online by distance education, you have access to the following support.

■ Student Relationship Officers

Our Student Relationship Officers (SROs) are available to help you with general enquiries, such as assignment submission, examinations, contacting lecturers, systems access, study materials, enrolment, and much more. If your enquiry can't be answered immediately, our support staff will know who can help you. We're here to help you achieve your goals, get you through the challenging spots and celebrate your successes.

Here are just some of the things we can help you with:

- navigating UConnect
- enrolment and re-enrolment
- eCoE extensions and assistance with visa renewals
- applying for exemptions/transfer credits
- submitting assignments
- assignment extensions
- contacting lecturers
- applying to new programs.

So talk to us. We'll be right there with you.

For more information about our SRO's, please visit:

www.usq.edu.au/sro

■ The Learning Centre

The Learning Centre provides academic support, no matter where you are studying from. The services they offer include consultation and workshops, online resources, and study tips. The Learning Centre also runs programs to help you through courses that have been identified as the most challenging, as well as courses catering for those who are returning to study or studying for the first time. There are also courses in learning skills, and even on how to use scientific calculators! Further information about The Learning Centre is available at:

www.usq.edu.au/learningcentre

■ Student Services

Student Services' professionally accredited staff provide support designed to enhance your university experience and personal resources.

We are here to assist you with your learning journey, career path options, adjusting to university life and supporting your personal and health needs.

Help with the following services will be available to you as a USQ student and your family through the Student Support Centre:

- career counselling and employment information
- personal counselling
- disability support
- learning enhancement.

■ Disability

If you have a disability, specialist staff are available to provide support and services that ensure you have an equal opportunity to access and participate in university life, and to succeed to your full potential in your studies. It is recommended that you contact the Disability Resources section at USQ prior to beginning your studies if you have a verifiable disability. This will ensure appropriate services are available to you.

For further information, refer to the 'Disability Resources' section of our website at:

www.usq.edu.au/current-students/services

UConnect

UConnect is your portal to web-based systems and services at USQ. When you log into the Portal, it will display information relevant to you – for example, your courses, your results and your Internet quota. You will receive access to UConnect after you have accepted your offer to study at USQ.

What do I have access to?

JustU

The JustU tab can be personalised to show features from the other areas of UConnect and store your own favourite links, making it unique to you. You will also be able to access your USQ email account – UMail.

ULearn

ULearn gives you access to USQStudyDesk, which is your online learning environment. This is the place where you will access modules from your study materials, discussion forums, past exam papers and assessment items. ULearn will also give you other useful links for success with your studies, including the Library and academic help from The Learning Centre.

UDo

UDo gives you access to the Student Centre where you will enrol in courses, pay your fees and see who your Student Relationship Officers and other advisors are.

ULive

ULive has information which you might need in life generally, including news, weather, RSS feeds, jobs from the USQ CareerHub, and entertainment options.

UAsk

UAsk is where you go to find answers and ask questions. UAsk provides answers to FAQs and is an easy way to ask questions. You can even view and update questions previously submitted. This is available at: <http://usqassist.custhelp.com>



Information for distance education (online) students

The University of Southern Queensland is one of Australia's leading providers of distance education and is recognised both nationally and internationally for its outstanding distance education programs.

For over 40 years, we've been committed to providing personal support, understanding, and respecting each and every student's goals. Many of our students study online, and we provide distance education for students in over 100 countries. USQ was also the inaugural winner of the International Council for Open and Distance Learning (ICDE) prize for institutional excellence for its global education initiatives and expertise in providing flexible learning opportunities around the world.

Distance study provides you with the opportunity to study, regardless of location, and can allow you to continue meeting other life commitments, such as work, family or travel. We provide specialised online programs designed to make your distance education experience a rewarding one.

You can vary the number of courses you take each semester to further suit your circumstances. You can also choose to study part of your program by distance and part on-campus at our Toowoomba, Springfield or Fraser Coast campuses.

So whether you are studying towards your first career, want to improve your current situation or are looking to broaden your horizons and study something you love, we're ready to work alongside you to see your goals fulfilled.

■ How does distance study differ from on-campus study?

As a distance education student, you will have access to the same high level of academic and student support that on-campus students receive. You will have access to all USQ resources, including:

- online access to USQ Library resources
- UConnect (our online study environment)
- free email accounts
- online counselling.

The only real difference is that you do not have to attend lectures, with the majority of your communication between lecturers and students readily available via email, online discussion boards, video chat, intensive residential (on-campus) schools and telephone, rather than face-to-face.

Studying via distance education, or online, means you are provided with all your study materials for each semester, either through the mail or online. These materials are divided into comprehensive weekly portions, keeping your studies in line with what's happening on-campus – but you are in control and have the flexibility to tailor these materials so that you can study at your own pace during the semester.

At USQ, studying online doesn't mean that you have to feel separate to everyone else. We understand the challenges of studying via distance and provide a high level of individual support and assistance, and the Internet means your study community is as close as your computer.



■ What support will I get as a distance student?

At USQ, we pride ourselves in providing high levels of support for all our students, regardless of your location. In fact, our international students rated us number one in Australia for the overall support experience they received from USQ.

Off-Campus Library

At USQ, we understand that as an online student you can sometimes feel isolated, so we ensure our Off-Campus Library Services give you access to extensive resources and assistance wherever you are in the world. In fact, our Library has been ranked as the best in Australia by InSync Library Client Satisfaction Survey, in both 2008 and 2010.

Our Off-Campus Library Services offer:

- loans and photocopy service – using 'DocEx' to request loans and photocopies of library material to be delivered via postal or web delivery
- borrowing information about how, what and for how long you can borrow items
- research advice services – assisting you through the maze of online databases and information sources
- e-Books (electronic books) – this provides the full-text of over 60 000 books through services, such as eBrary and NetLibrary
- online resources (online) – such as full-text journal articles and websites recommended by your faculty librarian
- materials available 24-hours a day for USQ students studying on-campus and/or by distance.

The USQ Library has extensive online and print collections available for their students. The collections include books, journals, encyclopaedias, statistical sources and standards in print and electronic format.

An extensive audio visual collection of videos and compact discs (CDs) is also available.

For more information regarding USQ's off-campus library, please visit: www.usq.edu.au/library/services/offcampus

■ USQ Education Partners

USQ has an established global network of Education Partners in selected countries to provide services and tutorials to support your studies. In some cases, these offices are linked to a local university or college that makes its facilities available to USQ students.

Services from a USQ Education Partner may include:

- enquiry and course advice
- assistance with enrolment and variation to your enrolment
- financial – receipt of fees
- tutorial and study groups
- distribution, exchange and replacement of study materials
- ordering and distribution of textbooks
- access to library facilities
- assignment despatch
- coordination of exam centres
- live video conferences (broad screen and desktop) enabling you and your lecturers to see each other and hold discussions. Video conferencing is only available in certain countries.

A list of USQ's Education Partners can be found in the 'Study where you live' section of our website at:

www.usq.edu.au/international

Checklist for distance students

You should ensure that you have completed all of the relevant actions from the list below before the start of semester.

	✓
I have noted my USQ Student Relationship Officer's (SRO) details (if enrolled directly with USQ): www.usq.edu.au/international/contact	<input type="checkbox"/>
I have noted USQ Education Partner's details enrolled through a USQ Education Partner: www.usq.edu.au/international/study-where-you-live	<input type="checkbox"/>
I have checked to see if my course/s offer compulsory on-campus Residential Schools, as I may need to consider travel and accommodation arrangements in advance: www.usq.edu.au/currentstudents/reschool	<input type="checkbox"/>
I have checked the text book (and other media resource) requirements for my course/s.	<input type="checkbox"/>
I have purchased the text books and any other media resources I require (ensure you allow sufficient time to receive your purchase/s before semester commences).	<input type="checkbox"/>
I have checked the packing slip in my study package to make sure I have received all items listed.	<input type="checkbox"/>
I have marked the important dates on my USQ Calendar (e.g. due date of payment of fees as shown on your Invoice Notice, assignment due dates, deadlines to drop/add courses and personal important events that are coming up).	<input type="checkbox"/>
I have read the introductory book/s for my course/s and familiarised myself with course objectives, assessment requirements and important dates.	<input type="checkbox"/>
I have created a study schedule for the semester. This will help you with time management and to keep you on track to achieve your goals. Check out The Learning Centre online resources: www.usq.edu.au/learningcentre/alsonline	<input type="checkbox"/>
I have logged onto UConnect, changed my password and checked that my contact details are correct.	<input type="checkbox"/>
I have checked the USQAssist self-help facility to easily find answers to questions or to ask a question: http://usqassist.usq.edu.au	<input type="checkbox"/>
I have checked the USQStudyDesk and familiarised myself with my course page layout and introduced myself in any online discussions available.	<input type="checkbox"/>
I have checked the Library's interactive training program: www.usq.edu.au/library/help/classes	<input type="checkbox"/>
I have paid my fees by the semester due date.	<input type="checkbox"/>



Information for on-campus students

Before leaving home

Once you have been granted a student visa, there are certain important tasks you need to do before you leave your country.

Book your flight to Australia

Book your flight to Australia. Make sure you arrive in time to attend your USQ Orientation. More information about USQ Orientation is available at: www.usq.edu.au/orientation

Register for the free transport from the airport

Register for the free transport from the airport to arrange for USQ to meet you when you arrive in Australia. You can do this by completing the Request form included at the back of this guide or online at: www.usq.edu.au/international/arrive

Pack your bags

The following are things you need to consider for your trip to Australia:

- Carry-on luggage
 - Prepare your documents and pack these in a secure area of your carry-on luggage.
- Personal computer
 - You may bring your own personal desktop or laptop computer if you prefer.
- Clothing to suit the climate
 - Students wear casual and comfortable everyday clothing to university, so bring comfortable clothes for both hot and cold weather.
- Travel light
 - Bring only what you can comfortably carry. Luggage limits also apply to the airport reception and transfer service, so check the conditions of service before you leave home at: www.usq.edu.au/international/arrive/conditions

Understand what not to bring

During your flight, you will be provided with an Incoming Passenger card on which you must declare any food, plant material, and animal products you plan to bring into Australia. The Australian Quarantine and Inspection Service (AQIS) also inspects incoming luggage into Australia, so please be aware of what is not suitable to bring into Australia.

You can find more information about AQIS at: www.daff.gov.au/aqis

Organise your family

If you are bringing your family to Australia, there are a few additional factors to consider:

- If you have your family travelling to Australia with you, you need to ensure that they are covered by your visa application.
- If your children are school age, they must be enrolled with an education institution during your time in Australia. A range of schools and day cares are located close to our USQ campuses. You are encouraged to contact Education Queensland to ascertain education costs and enrolment requirements. More information is available from the Education Queensland website at: www.eqj.com.au/programs
- Whether your partner will be able to work while you are studying in Australia.

For more information about bringing your family, please refer to the Department of Immigration and Citizenship website at: www.immi.gov.au

Learn about the cost of living in Australia

Take a look at our Cost of Living guide on page 16. This will help you to compare the cost of living between the three USQ campuses to help plan your stay in Australia.

When to come to USQ

To ensure you are fully prepared to commence your studies, you should arrive the day before Orientation begins, which is one week before the start of each semester. If you are coming to study:

- ELICOS, you should arrive at least a week prior to your course start date to get familiar with the University and to organise your accommodation
- ELAS and EAP, you should arrive on the Wednesday before your program starts so you can attend your orientation.
- English for Academic Purposes Program, you should arrive at least the day before courses start to ensure you are able to attend classes from 9 am on the first day. Dates for USQ Orientation and study semesters are available on our important student dates calendar at: www.usq.edu.au/dates

Arriving late?

If you from arriving after the semester start date, you will require written approval from the University to commence your studies, or you may need to defer your studies. Please contact USQ International before leaving your country, to confirm if your offer will still be valid.

■ Arriving at the Brisbane airport

If you have booked your free transport from the airport we will be there to meet you when you arrive in Australia. Information about this service can be found at: www.usq.edu.au/international/arrive

■ When you arrive at USQ

Once you have arrived at USQ, what are your next steps?

Contact your family

It is always a good idea to let your family know you have arrived safely in Australia and that you have arrived at your initial accommodation.

Report your arrival

You will need to report to USQ International Reception to update your contact details, next of kin information, etc.

If you are a research student, you will also need to report to the Office of Research and Higher Degrees.

Attend our Orientation program

Your Orientation program will give you the best start to your studies at USQ. Information sessions and fun activities are organised to assist you with life at USQ, and understanding Australian culture. Our information sessions will provide information on:

- accommodation
- banking
- cultural adjustment
- visa
- overseas health cover insurance
- student support services, including computing services, language and teaching support services
- campus tours
- the USQ Library, and much more!

More information on your Orientation program can be found at: www.usq.edu.au/orientation

■ What support will I get as an on-campus student?

In addition to the support services mentioned on pages 6 and 7, you will also have the following available to you as an on-campus student:

Student Guild

The Student Guild offers services, such as academic advocacy and representation; assistance to sport and cultural clubs; legal advice; equipment hire; and sporting, recreational, cultural and personal development programs and activities. Check out the Student Guild website at: www.studentguild.com.au

24-hour Student Assistance Hotline

USQ provides you with a Student Assistance Hotline, specifically for international students. If it's late and you need help, call **1800 689 410**. For more information, refer to the 'Safety' section of the USQ website at: www.usq.edu.au/international/study-in-australia

Multicultural Centre

People from a range of cultural backgrounds can help you with issues you may face while studying in a foreign country. For more information on the Multicultural Centre at USQ visit: www.usq.edu.au/multicultural

Spiritual support

USQ strives to provide you with spiritual support appropriate to your needs. The following religions are represented on the Toowoomba campus: Anglican, Catholic, Church of Latter Day Saints, Islam, Presbyterian, Students for Christ, and the Uniting Church. The chaplains of the Multi-faith Chaplaincy Service on Springfield campus can assist you to contact the local spiritual community of your choice. USQ's spiritual services include:

- on-campus chaplaincy in Springfield and Toowoomba
- other religious support, such as chaplains or representatives from a range of religious organisations and groups
- on-campus Islamic Centre, in Toowoomba, which includes a prayer area and separate ablution areas.

Further information is available in the 'Religion at USQ' section of our website at: www.usq.edu.au/multicultural

Health service

USQ Toowoomba Health Service is a confidential, accessible and affordable health service offered to all USQ students and, in some cases, to dependent children. Staff are sensitive to the needs and expectations of students from other countries and non-English-speaking backgrounds.

More information is available in the 'Health and Medical' section of our website at:

www.usq.edu.au/current-students/services

International events

Participating in international events can help you to settle into the campus, and life in Australia. Further information is available in the 'Projects and events' section of the Multicultural Centre website at:

www.usq.edu.au/multicultural

Checklist for on-campus students

The following checklist will help you to ensure that you are adequately prepared for your trip to Australia

AIRPORT RECEPTION	✓
I have completed and returned my Airport Reception and Transfer Request form included at the back of this guide or online at: www.usq.edu.au/international/arrive/transport-from-airport	<input type="checkbox"/>
ACCOMMODATION	✓
I have completed and returned my Booking form for On-campus Accommodation for Overseas Students during 2013 Orientation Only included at the back of this guide or online at: www.usq.edu.au/accommodation/howtoapply	<input type="checkbox"/>
<i>plus</i>	
I have completed and returned my Application for Permanent Accommodation form included at the back of this guide or online at: www.usq.edu.au/accommodation/howtoapply	<input type="checkbox"/>
<i>or</i>	
I have completed and returned my Homestay Accommodation Placement Booking form included at the back of this guide.	<input type="checkbox"/>
<i>or</i>	
I have organised and confirmed other off-campus accommodation. Refer to: www.studenthousing101.com.au/	<input type="checkbox"/>
<i>or</i>	
I will organise my semester's accommodation after arrival and have arranged temporary accommodation.	<input type="checkbox"/>
THINGS TO BRING	✓
Passport	<input type="checkbox"/>
Current student visa	<input type="checkbox"/>
Confirmation of Enrolment from USQ	<input type="checkbox"/>
Receipt of tuition fee payment	<input type="checkbox"/>
Confirmation of Arrival email sent by staff at USQ	<input type="checkbox"/>
Australian currency	<input type="checkbox"/>
Personal and credit references	<input type="checkbox"/>
Names and addresses, including: <ul style="list-style-type: none"> • your family's name and address • the address and telephone number of an emergency contact • the contact details of your USQ Student Relationship Officer. 	<input type="checkbox"/>
Medical documents	<input type="checkbox"/>
Vaccination and health papers	<input type="checkbox"/>
International Driver's Licence (optional)	<input type="checkbox"/>
Mobile phone (optional if compatible with Australian standards)	<input type="checkbox"/>

NOTE

Ensure your documents are on your person or in your hand luggage at all times while you are travelling. Do not pack them with your checked-in luggage.



As I am from Tokyo, I was looking for a small and quiet town to continue my studies and there are not that many distractions here in Toowoomba compared to the Gold Coast or Brisbane. Living costs are much cheaper here than in the big cities too. I have studied in Brisbane before and it was not easy for me to get to know local people. But here in Toowoomba, people are much closer to each other, no matter where they are from. The staff at USQ are friendly and supportive, which also makes you feel more at home.

FUMIKO SHIMIZU

GRADUATE DIPLOMA OF
LEARNING AND TEACHING
COUNTRY OF ORIGIN: JAPAN

Living in Australia

Studying on-campus at USQ can be a rewarding way to undertake a university degree in a safe and friendly multicultural environment with modern facilities and a relatively low cost of living.

Weather

Summer in South-East Queensland generally stretches from November to March with average daily temperatures of 25 to 30 degrees Celsius. Temperatures can fluctuate and can be as low as 14 and as high as 39 degrees Celsius. Winter months are June, July and August. Average daily temperatures hover between 6 to 17 degrees Celsius. Differing weather patterns mean temperatures can go to as cold as minus 4 and as warm as 25 degrees Celsius. More information about Australia's climate is available from the Australian Bureau of Meteorology: www.bom.gov.au

Communication

INTERNET AND TELEPHONE

Internet and email services are widely available throughout Australia. You will be given your student email address and Internet access after enrolment.

There are many telephone service providers that can provide efficient and competitive rates for local and international calls.

POSTAL SERVICES

Australia Post offers a wide variety of services, including: payment of electricity, telephone and gas bills; sending and receiving letters or parcels; sending and receiving faxes; and redirecting mail if you change your address.

Safety

Your safety and wellbeing is very important to us, so that is why we have created a Student Assistance Hotline. This hotline is available to all international students 24-hours a day and can help you with problems, such as medical, legal, accommodation and cultural issues. If it is late and you need help, call **1800 689 410**. This is a free call from landlines in Australia (standard call rates apply from mobile phones).

Transport

If you would like to drive a motor vehicle in Australia you must ensure you have a valid international driver's licence. Just remember, it is illegal to drive in Australia without being properly licensed; therefore, you must ensure you have the correct licence and understand the road rules. Further information on driving in Queensland with a foreign licence is available at: www.tmr.qld.gov.au/Licensing

Parking facilities and public transport is available at all three campuses.

Money and cost of living

You should arrive in Australia with at least AUD500 for expenses in the first few days. It is recommended that you have easy access to at least another AUD2000 to AUD3000, during the first few weeks in Queensland. These extra funds will be needed to get you established and will be used on expenses, such as:

- textbooks and study needs purchases
- rental bond (security deposit equal to four weeks' rent)
- rent in advance (equal to two weeks' rent)
- security deposits and reconnection fees of electricity, gas and telephone
- climate-suitable clothing
- household items – for example bed linen, blankets, pillows, cooking utensils and furniture, depending on your choice of accommodation.

Working in Australia

As an international student studying in Australia you will automatically receive permission to work with your visa grant. This applies to both yourself and any family members travelling with you on your student visa.

You are not permitted to work until you have started your studies, as USQ needs to notify the Department of Immigration and Citizenship that you have commenced studying with us.

Applying online is the quickest way for you and your family members to lodge Permission to Work applications. This can be done via by selecting the 'Permission to work' link from the 'Apply online' website at:

www.immi.gov.au/students/students/working_while_studying

Living costs

On-campus living

		TOOWOOMBA (AUD/WEEK)	SPRINGFIELD (AUD/WEEK)	FRASER COAST (AUD/WEEK)
ACCOMMODATION		Steele Rudd College 131 (self-catered) 239–247 (meals included) Concannon College 267 (meals included) McGregor College 267–283 (meals included)	Student Accommodation 135–180 (meals not included)	No on-campus accommodation available
ADDITIONAL LIVING EXPENSES	Food	0–110 ¹	85–130	
	Transport	15–25	30–50	
	Clothing and toiletries	25	30	
	Entertainment	25–50	45–60	
	Phone calls/postage	25–40	30	
	Other expenses	15–30	20	
TOTAL		346–453	375–500	N/A

Off-campus living ^{2, 3}

		TOOWOOMBA (AUD)	SPRINGFIELD (AUD)	FRASER COAST (AUD)
ESTABLISHMENT EXPENSES (ONE-OFF PAYMENT)	Bond/security deposit (4 weeks' rent)	300–600	350–640	220–600
	Two weeks' rent in advance	150–300	175–320	110–300
	Electricity connection ⁴	80	0–39	40–80
	Telephone connection ⁴	60–250	60–225	60–210
	Gas connection ⁴	80–100	33–35	100
TOTAL		670–1330	618–1259	530–1290
		TOOWOOMBA (AUD/WEEK)	SPRINGFIELD (AUD/WEEK)	FRASER COAST (AUD/WEEK)
ACCOMMODATION	Rent	75–150	75–160	55–150
	Food	65–110	85–130	65–100
	Electricity/gas ⁴	10–15	10–15	10–15
	Transport	15–25	30–50	25
	Clothing and toiletries	25	30	25
	Entertainment	25–50	45–60	25–40
	Phone calls/postage	25–40	30	25
	Other expenses	15–30	20	10
TOTAL		255–445	325–495	240–390

Guide to total semester expenditure ^{3, 5, 6}

	TOOWOOMBA		SPRINGFIELD		FRASER COAST	
	ON-CAMPUS LIVING (AUD)	OFF-CAMPUS LIVING (AUD)	ON-CAMPUS LIVING (AUD)	OFF-CAMPUS LIVING (AUD)	ON-CAMPUS LIVING (AUD)	OFF-CAMPUS LIVING (AUD)
LIVING EXPENSES	13760-16440	10200-17800	15000-20000	13000-19800		9600-15600
OFF-CAMPUS ESTABLISHMENT EXPENSES	N/A	670-1330	N/A	618-1259		530-1290
MEDICAL INSURANCE OSHC (6 MONTHS)	420	420	420	420		420
TEXTBOOKS	600-1000	600-1000	600-1000	600-1000		600-1000
TOTAL	14780-17860	11890-20550	16020-21420	14638-22479	N/A	11150-18310

NOTE

These tables are based on 2012 costs and serve as a guide only. They are subject to change.

- 1 Those students undertaking the self-catered option should expect to pay a minimum of AUD65 a week on food.
- 2 Not applicable to Homestay.
- 3 Based on shared accommodation.
- 4 Dependent on choice of supplier.
- 5 Cost is based on two standard semesters of study + two weeks of orientation = 40 weeks.
- 6 For detailed information about tuition fees, please refer to pages 28-29.





About The Campuses

USQ Toowoomba

The city of Toowoomba has a population of approximately 100 000, and is one of Australia’s largest inland cities. It sits around 700 metres above sea level on the crest of the Great Dividing Range; giving you access to some of the most breathtaking views, as well as many beautiful parks and gardens.

Choosing Toowoomba as your study destination means you will be living in a city that has a low cost of living, lovely surroundings, clean air and a safe, welcoming atmosphere. You will have access to sporting facilities, shopping centres, art galleries, museums, cinemas, and a fine range of restaurants, cafes and clubs.

Toowoomba and USQ offer students all the benefits of a city environment, while providing an opportunity to experience inland Australia.

For further information about living in Toowoomba, please visit: www.usq.edu.au/toowoomba

USQ Springfield

USQ’s Springfield campus is located in Education City on the south-western fringes of Queensland’s capital city, Brisbane. You have direct access to 24-hectares of serene parklands and a large shopping complex, while the Greg Norman-designed Brookwater Golf Course is in close proximity.

Choosing USQ Springfield as your study destination means you will be part of a strong community, enjoying direct interaction with your lecturers and tutors, as well as easy access to support staff and facilities.

Springfield is the ideal living location if you are seeking the friendliness of a smaller community and the lifestyle available in a metropolitan city.

Modern accommodation and amenities, such as cafes and shops, are located on-site.

For further information about living in Springfield, please visit the following website: www.usq.edu.au/springfield/life

USQ Fraser Coast

The USQ Fraser Coast campus is located at Hervey Bay, a 45-minute flight or four hour drive north of Brisbane. It is a great location if you are looking for a superb climate, calm waters, pristine beaches and relaxed lifestyle. The magnificent marine environment is perfect if you are interested in diving, snorkelling and swimming.

Choosing USQ’s Fraser Coast campus as your study destination means you will have access to 40 kilometres of beautiful, calm beaches. You will have the opportunity to visit the World Heritage-listed Fraser Island, which is the largest sand island in the world. A unique natural environment, Fraser Island has unspoiled beaches, rainforests and freshwater lakes – all for you to explore.

Hervey Bay is famous for whale-watching, so you will have the opportunity to see Humpback Whales and their calves rest and play in the Bay’s sheltered waters between August and November.

Hervey Bay’s esplanade is lined with a range of street cafes, fine dining restaurants and clubs, so there are plenty of places to socialise. You can also enjoy barbecues on the impressive foreshore, or hire bicycles, jet skis and canoes, while swimming in the safe, protected waters of the bay.

For further information about living in Hervey Bay, please visit the following website: www.frasercoast.qld.gov.au

Facts

		USQ TOOWOOMBA	USQ SPRINGFIELD	USQ FRASER COAST
Climate	Summer	27°C/80°F	27°C/80°F	29°C/84°F
	Winter	13°C/56°F	13°C/56°F	22°C/72°F
Travel distances by car ¹	Brisbane CBD	2 hours	Brisbane CBD	45 minutes
	Gold Coast	2½ hours	Gold Coast	1 hour
	Sunshine Coast	3 hours	Sunshine Coast	2 hours
				Cairns
Travel distances by air				Fraser Coast Airport has direct daily flights to Brisbane and takes approx. 45 minutes by air.

¹ Subject to traffic conditions.

Campus Facilities

	USQ TOOWOOMBA	USQ SPRINGFIELD	USQ FRASER COAST
Technologically advanced lecture theatres	✓	✓	✓
24-hour computer laboratories	✓	✓	✓
Wireless Internet access	✓	✓	✓
Library	✓	✓	✓
Multimedia studios	✓		
24/7 on-campus radio station		✓	
Bank/Credit Union	✓		
Automated Teller Machine	✓	✓	
Bookshop	✓	✓	✓
Post Office	✓		
Cafe	✓	✓	✓
Medical services	✓		
Counselling services	✓	✓	✓
Sporting facilities	✓	✓	✓
Gardens	✓ ¹	✓ ²	
Religious facilities	✓ ³	✓ ⁴	
24-hour on-campus security	✓	✓	✓
Student assistance hotline	✓	✓	✓
On-campus accommodation	✓	✓	
Public transport i.e. buses, trains and/or taxis	✓	✓	
Parking	✓ ⁵	✓	✓ ⁵

1 Including a traditional Japanese Garden.

2 Direct access to 24-hectare parklands.

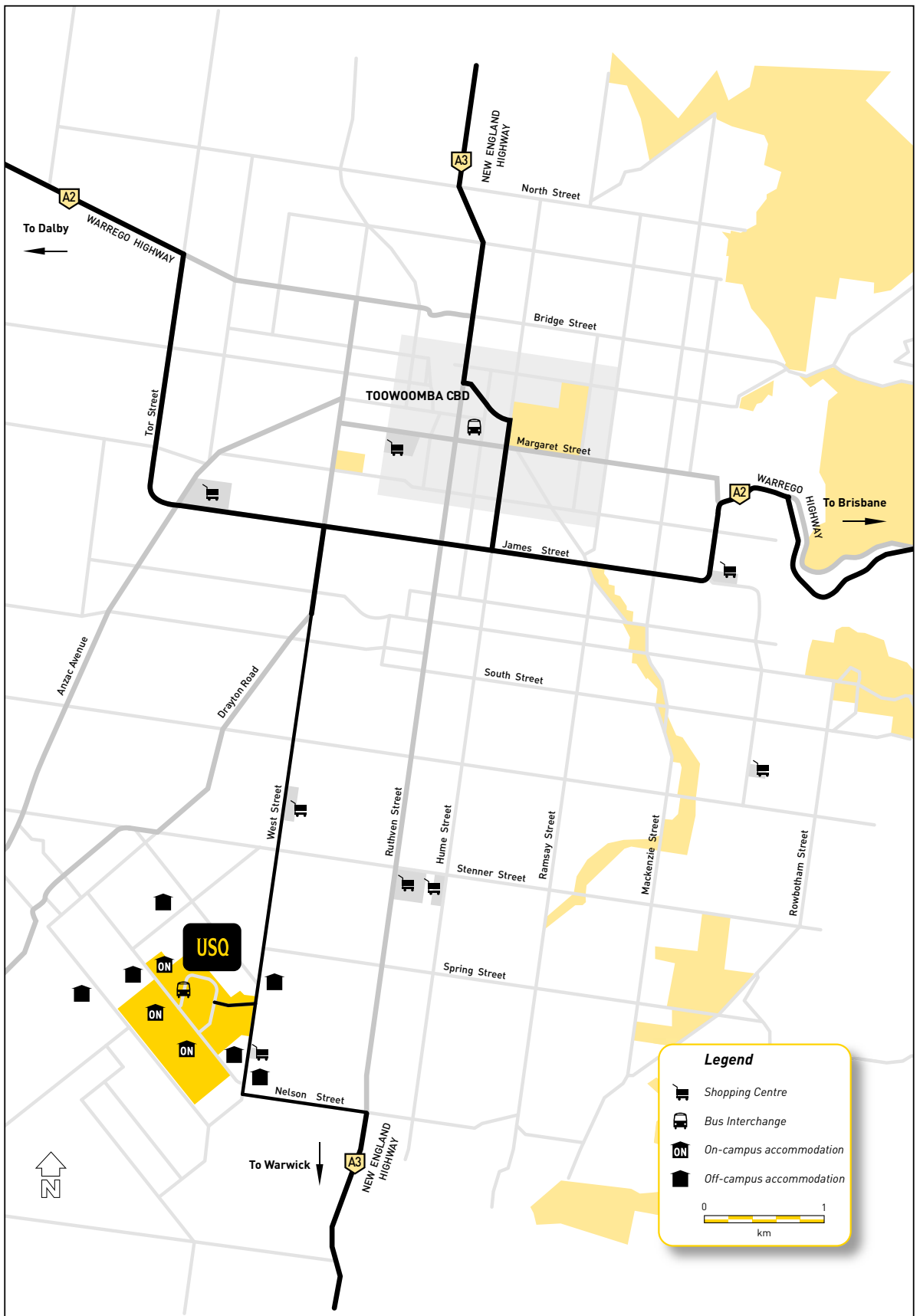
3 Including a Muslim prayer room and multi-faith chaplain.

4 Including a multi-faith prayer room.

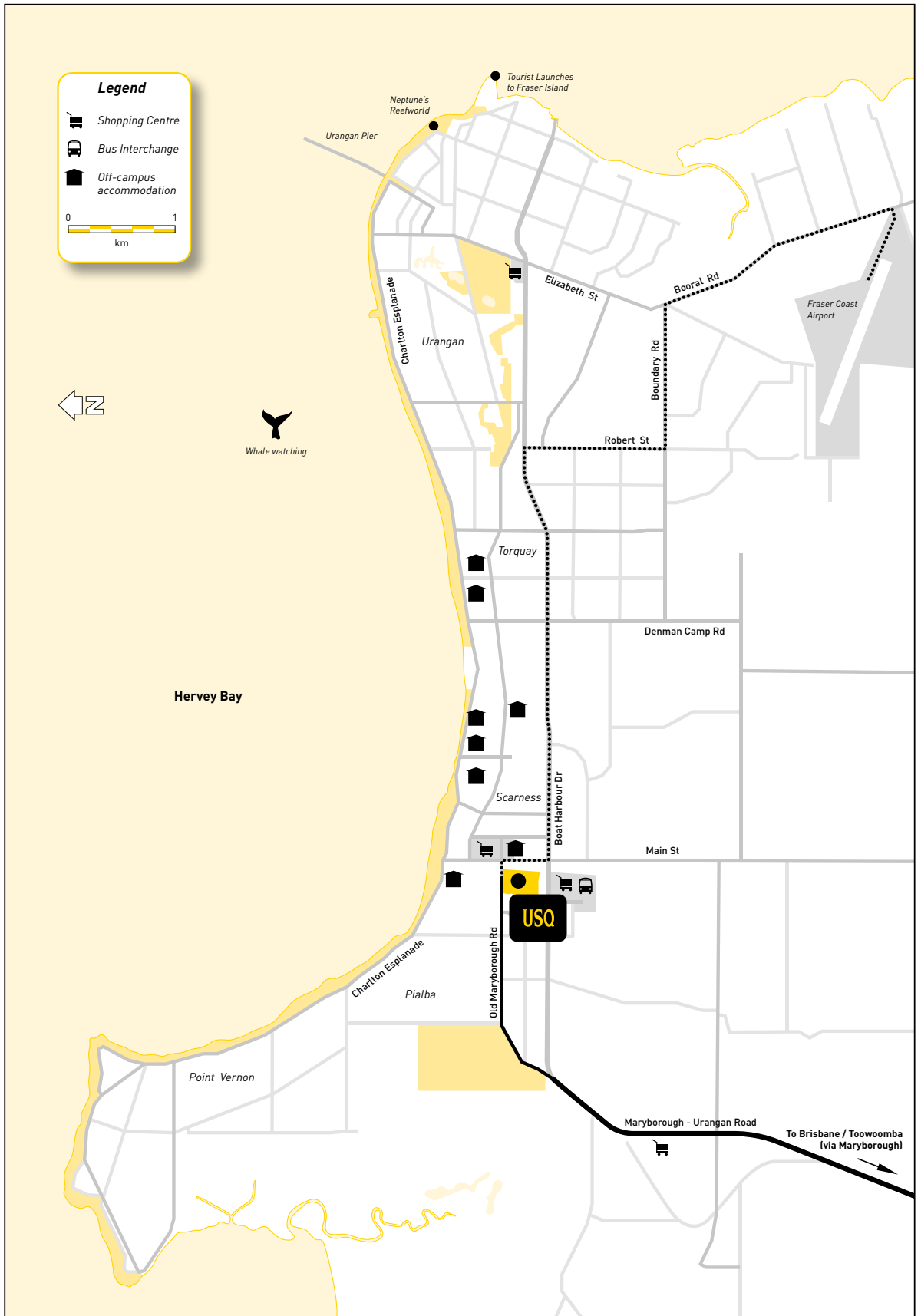
5 Free parking is available on this campus.



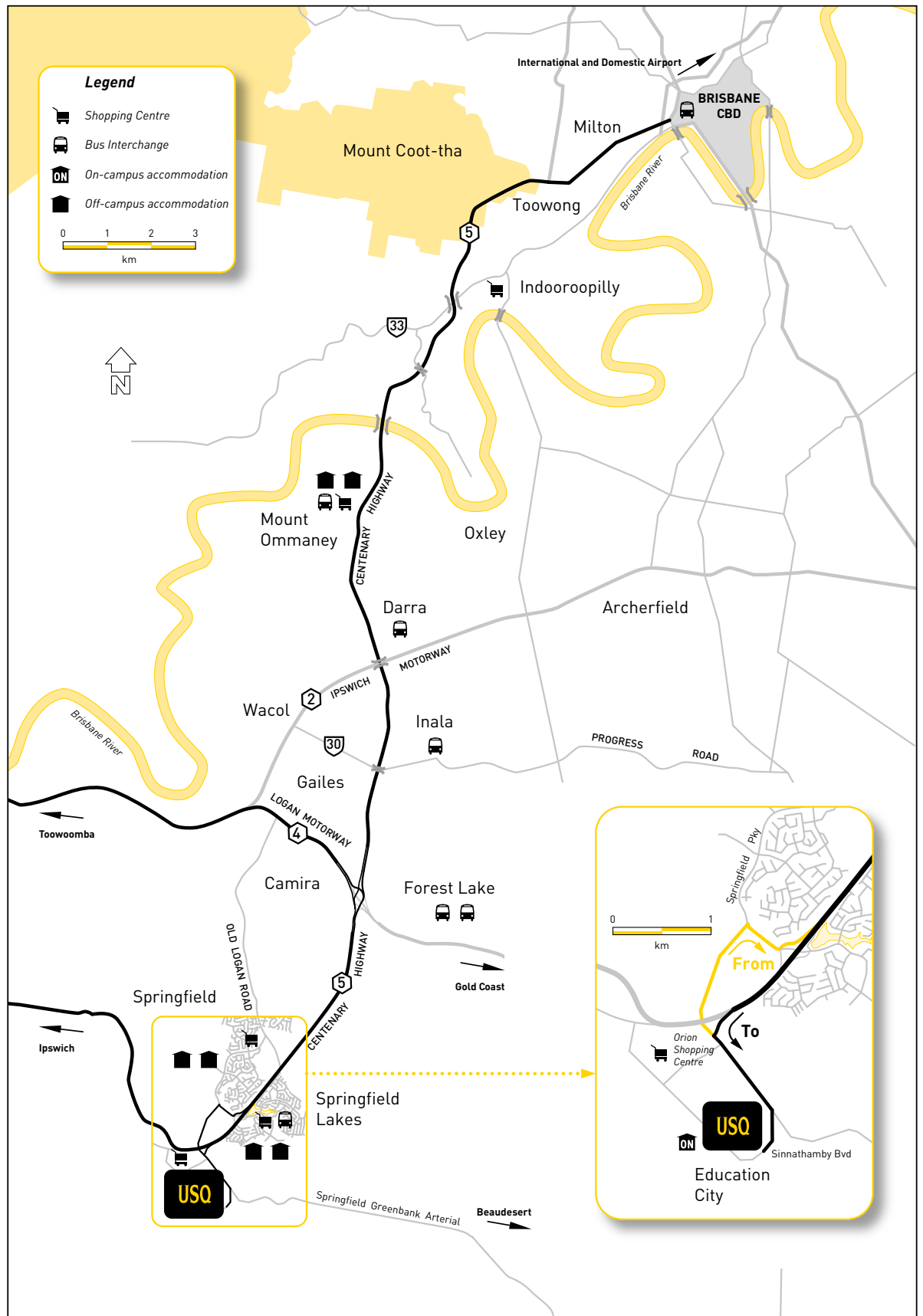
USQ Toowoomba campus location



USQ Fraser Coast campus location



USQ Springfield campus location



Accommodation

USQ Toowoomba

USQ Toowoomba has three on-campus Residential Colleges: McGregor, Concannon and Steele Rudd.

Accommodation fees include a furnished room with private or shared bathroom, meals, utilities, cleaning of bathrooms and common areas, linen, broadband and wireless Internet connection, Internet allowance, formal dinners, recreational facilities, security, mentoring and academic support. Each college also has a Resident Student Club which organises sporting and social activities.

To apply online for a room at the Residential Colleges, visit their website using the web link below. You will be issued with an application number and password, allowing you to see how your application is progressing.

For those who prefer to cook their own meals, a self-catered package is also available. Please contact the Residential Colleges for further information.

CONTACT

USQ RESIDENTIAL COLLEGES

Phone **+61 7 4631 2650**

Email **accommodation.officer@usq.edu.au**

Web **www.usq.edu.au/accommodation**

USQ Springfield

USQ Springfield has accommodation within Education City's on-campus Residential Village.

Fees include a room in a self-contained two to seven-bedroom apartment with shared bathroom, advanced security and surveillance systems, air-conditioning, cooking and laundry facilities, parking facilities, broadband wireless Internet connection, mentoring and academic support.

CONTACT

RESIDENTIAL VILLAGE

Phone **+61 7 3470 3000**

Email **educationcity@colliers.com**

Web **www.usq.edu.au/springfield/accommodation**

Contact

	USQ TOOWOOMBA	USQ SPRINGFIELD	USQ FRASER COAST
Phone	+61 7 4631 2210	+61 7 3470 4400	+61 7 4194 3133
Email	stsv@usq.edu.au	studentservicesspringfield@usq.edu.au	fcadmin@usq.edu.au
Web	www.usq.edu.au/current-students/services/welfare		

Private accommodation

Private accommodation is available in Toowoomba, Springfield and Hervey Bay, within walking distance of the University campuses. You can choose from:

Units and houses

Accommodation includes: fully furnished and unfurnished houses or units. These can be shared with other students to help reduce living expenses, such as rent, electricity and food.

Homestay

Homestay is available for students undertaking English language studies or study tours. Homestay is living with a family as a paying guest and arrangements may include a number of meals, special meal requirements, Internet access, laundry and transport.

Accommodation comparison

	ON-SITE MANAGER	OWN ROOM	SECURITY PATROLS	PARKING AVAILABLE	CLEANING	TELEPHONE ACCESS	FULLY FURNISHED	MEALS PROVIDED	WALK TO UNIVERSITY (MINUTES)	CYCLE TO UNIVERSITY (MINUTES)	WALK TO BUS STOP	SWIMMING POOL	INTERNET ACCESS	WHEELCHAIR ACCESS	BOND REQUIRED (REFUNDABLE)	COST ¹ (AUD)
USQ TOOWOOMBA																
ON-CAMPUS																
Residential Colleges	✓	✓	✓	✓	✓	✓	✓	✓	3	1	✓	✓	✓	✓	✓	239-283
Residential Colleges (Self-Catered option)	✓	✓	✓	✓	✓	✓	✓	✓	3	1	✓	✓	✓	✓	✓	131
PRIVATE SHARED ACCOMMODATION																
Student Village	✓	✓	✓	✓	✓	✓	✓	✓	7	3	✓	✓	✓	✓	✓	80-150 ²
Toowoomba Uni Accommodation		✓		✓		✓	✓		12	4	✓	✓	✓		✓	130-295 ^{2,3}
Donna Court Apartments		✓		✓		✓	✓		11	4	✓		✓	✓	✓	95-125
BOARDING																
Darling Heights Lodge	✓	✓	✓	✓	✓	✓	✓	✓	27	7	✓	✓	✓	✓	✓	95-140
HOMESTAY⁴																
Living with a family		✓		✓			✓	✓	n/a	n/a	✓		✓			200
USQ SPRINGFIELD																
ON-CAMPUS																
Student Accommodation		✓	✓	✓	✓		✓		✓		✓		✓	✓	✓	135-180
PRIVATE SHARED ACCOMMODATION																
Private rental		✓		✓		✓	✓			✓	✓		✓		✓	150-180
HOMESTAY																
Living with a family		✓		✓		✓	✓	✓	✓	✓	✓		✓			190
USQ FRASER COAST																
PRIVATE SHARED ACCOMMODATION																
Rental properties		✓		✓		✓	✓		✓	✓	✓		✓		✓	55-150 ⁵
HOMESTAY																
Living with a family		✓		✓		✓	✓	✓	✓	✓	✓		✓			190

NOTE

These tables are based on 2012 costs and serve as a guide only. They are subject to change.

1 Per week.

2 Based on a three, four or five-bedroom unit.

3 Based on twin-share accommodation.

4 Homestay accommodation is only available to students studying within the Open Access College.

5 Prices are based on a minimum 21-week tenancy.

USQ Alumni

Once you complete your studies with USQ you will become a USQ Alumnus and will automatically become a member of the USQ Alumni Network.

As a member of the USQ Alumni you will be able to take advantage of a range of benefits available to graduates, including personal, professional and business development courses and assistance with further study. Being involved with the USQ Alumni Network also enables you to keep connected with the University and with friends, classmates and staff, make new social and professional contacts, attend events and contribute to the growth and development of current and future USQ students.

■ Join (or start) an Alumni chapter

One way in which you can continue your involvement with USQ is to join one of USQ's Alumni chapters. You might even wish to start your own! Alumni chapters are formed by agreement with the University to assist USQ alumni who might share a common interest or geographical location. There are USQ Alumni chapters throughout Australia and a growing number in many countries overseas.

More information about the USQ Alumni Network is available at: www.usq.edu.au/alumni

CONTACT

You can contact the Alumni Relations Office by:

Telephone: **+61 7 4631 5340**

Email: alumni@usq.edu.au

Web: www.usq.edu.au/alumni

Post: USQ Alumni Relations Office
University of Southern Queensland
Level 5, S Block
West Street
Toowoomba QLD 4350
Australia

Australian phrases

Back of Bourke: A long way away from anything

Billabong: A lake that has formed along a river (an ox-bow) or a watering hole

Black Stump (beyond the): A long way away, the back of nowhere

Bottle shop / Bottle-o: A drive-through area that is licensed to sell alcohol

Brizzie: Brisbane, state capital of Queensland

Bundy: Short for Bundaberg, Queensland, and the brand of rum that is made there

Bush: Outback/central areas of Australia

BYO: Bring your own – often referring to a request to bring a plate of food or drinks to a party

Down Under: Australia and New Zealand

Dunny: Outside lavatory/toilet

Kindie: Kindergarten

Lucky Country: Australia

Maccas: McDonald's restaurants

Milk bar: Takeaway food shop

Never never (land): The Outback/centre of Australia

O.S.: Overseas

Outback: Central areas of Australia

Oz: Australia

Pub: A place where alcohol is served

Rave on: To talk extensively about one topic

Servo: A petrol station

Sleep-out: A house verandah converted to a bedroom

Station: A big farm/grazing property

Top End: Far north of Australia

Uni: University

Unit: Apartment, town house

Woop Woop: A small, perhaps, unimportant town situated a long way from the city



Refunds

Tuition fees¹

1. Total refunds

- 1.1. In the event that an offer of a place is withdrawn or the institution is unable to provide the course, all tuition fees paid for the semester are fully refundable. In the case of a student transferring providers the USQ Refund Policy may not apply. Please refer to the appropriate USQ policy at the time of request to transfer.
- 1.2. A student who fails to meet degree/diploma progression rules and who is thus not permitted to re-enrol will be eligible for a refund of fees if paid in advance of notification of exclusion.
- 1.3. A notice of withdrawal due to exceptional circumstances (see 2 below) may be accepted as grounds for a total refund of tuition fees paid for the semester.

2. Grounds for refunds

A notice of withdrawal due to exceptional circumstances may be accepted as grounds for either a total or partial refund of fees, subject to the provision of acceptable documentary evidence in support of the application for a refund, including:

- 2.1. inability to obtain a student visa
- 2.2. illness or disability
- 2.3. death of the student or a close family member (parent, sibling, spouse or child)
- 2.4. political, civil or natural event that prevents full payment of fees.

3. No refunds

A student who withdraws from a course for whatever reason beyond the census date (see important dates) shall not be eligible for a refund.

4. Fee refunds for international students who obtain permanent resident status in Australia

- 4.1 An international student who is granted permanent resident status in Australia and who is resident in Australia for the duration of the course may be given the option of becoming a Commonwealth supported student when enrolled in a Commonwealth supported program. They will be required to pay their Student Contribution Amount upfront without discount, and will not be given the option to obtain a HECSHELP loan.

If the student is the holder of a Permanent Humanitarian Visa, they will be eligible for a discount on upfront payments and will be eligible for a HECS-HELP loan. In non-Commonwealth supported programs, Australian permanent residents are liable for Tuition/Direct fees applicable to domestic students.

- 4.2 If the student obtains permanent resident status after the census date in a semester, the student will be classified as an international student for the remainder of that semester.

The student will be liable to pay the tuition fees applying to international students for that semester. From the following semester, the student will be classified as a permanent resident and will be liable for the Student Contribution Amount in accordance with the Higher Education Guidelines, or full fees applying to domestic students. Please refer to USQ's Policy on Refund of Fees for further information at: <http://policy.usq.edu.au/portal/custom/detail/refund-of-student-fees/>

5. Payment of refunds

- 5.1 Request for a refund must be in writing.
- 5.2 If a student is transferring to another recognised educational institution within Australia, then applicable refund due may be transferred to that institution. Otherwise, all refunds will be made in the student's home country, except in exceptional circumstances.
- 5.3 Refunds will be made payable to the student, unless authorised otherwise by the student in writing. It is not permissible to transfer funds directly from the student's own account to that of another student.
- 5.4 The student can request the refund to be in their preferred currency. If this information is not provided, or where USQ is unable to transfer the preferred currency due to international banking limitations or where the cost of transfer would result in excessive international bank charges for either party, USQ will select the most appropriate foreign currency. This will be made in the student's home country, except in exceptional circumstances.

6. Appeals process related to fee refunds

There is a clearly defined appeals process relating to the refund of fees, whereby the institution's decisions regarding fee refunds can be appealed if the student believes that the institution has not honoured its stated fee refunds policy, or not all of the relevant information has been taken into account. For more information, refer to section 3.9 of the Enrolment policy at:

<http://policy.usq.edu.au/portal/custom/detail/enrolment>

7. Alternative remedies

- 7.1. Where a student agrees to the terms of the USQ Refund Policy, such agreement does not remove the right to take further action under Australia's consumer protection laws.
- 7.2. The University's resolution processes (set out in clause 6 above) do not circumscribe the student's right to pursue other remedies.

8. Payment of refund to be made within a timely manner
Any refund of 'cleared funds' due and payable to a student under these provisions will be processed within a timely manner from when the request is received in writing at the international office of the University of Southern Queensland.
9. Provider default
Students are advised that a default by the registered provider (the University) cannot be covered by a written agreement between the provider and the student. Such situations are covered by the provisions of the ESOS Act 2000 and the ESOS Regulations 2001.

1 Not applicable to international students studying through an overseas USQ Education Partner.

■ Non-tuition fees refund procedures (for on-campus students)

1. Accommodation fees

1.1. ON-CAMPUS USQ RESIDENTIAL COLLEGES

Accommodation fees are payable one semester in advance. In the event that a student terminates their residency after having entered College, no refunds of fees will be made for their early departure nor any release made from their liability for a full semester fee, except where, during the semester:

- 1.1.1. the student becomes no longer an enrolled student of the University
- 1.1.2. the University changes the enrolment status of the student from on-campus to external studies
- 1.1.3. the University defers the student's enrolment to another semester or year
- 1.1.4. the student is able to substantiate extenuating circumstances justifying their conclusion of their contract with the University.

Any release of a student from their contractual obligation made in accordance with this rule will be subject to the approval of the Head of Residential Colleges.

1.2. OFF-CAMPUS ACCOMMODATION – RESIDENTIAL TENANCIES

The refunds payable are consistent with the rules and regulations implemented by the Residential Tenancy Authority of Queensland. Further information can be found at: www.rta.qld.gov.au

1.3. OFF-CAMPUS ACCOMMODATION – HOMESTAY

All accommodation fees are paid one week in advance with no partial refund payable in the event of departure before expiration of the week.

2. OSHC student health care

As a student, you can apply in writing for a refund of the unexpired portion of your premium if:

- 2.1. you paid your premium and did not come to Australia
- 2.2. your student visa was not extended
- 2.3. you returned to your country of origin before the end of your approved stay for reasons outside your control
- 2.4. you have been granted Permanent Resident status in Australia.

■ Refund Policy

Please refer to USQ's Policy on Refund of Fees for further information at: <http://policy.usq.edu.au/portal/custom/detail/refund-of-student-fees/>

Important dates

University dates

2013	2014	UNIVERSITY DATES
SEMESTER 1		
11–15 February	17–21 February	Recommended arrival date for international students
18–22 February	24–28 February	Orientation program for Semester 1
25 February	3 March	Semester 1 starts
1 March	7 March	Last date for USQ to receive a request to add courses
2–12 April	7–18 April	Mid-semester recess
2–12 April	7–18 April	Residential schools
10–21 June	16–27 June	Semester 1 examination period
24 June–12 July	30 June–18 July	Recess (through to Semester 2)
SEMESTER 2		
1–5 July	7–11 July	Recommended arrival date for international students
8–12 July	14–18 July	Orientation program for Semester 2
15 July	21–25 July	Semester 2 starts
19 July	25 July	Last date for USQ to receive a request to add courses
23 September–4 October	22 September–3 October	Mid-semester recess
23 September–4 October	22 September–3 October	Residential schools
28 October–8 November	3–7 November	Semester 2 examination period
SEMESTER 3		
3–6 November	8–12 November	Recommended arrival date for international students
6–8 November	12–14 November	Mini orientation program for Semester 3
8 November	14 November	Last date for USQ to receive a request to add courses
11 November	17 November	Semester 3 starts
27 January–7 February 2014	2–13 February 2015	Semester 3 examination period

Public holidays

2013	2014	PUBLIC HOLIDAY
1 January	1 January	New Year's Day
26 January (28 January: holiday)	26 January (27 January: holiday)	Australia Day
11 April	TBA	Toowoomba Show Holiday
29 March	18 April	Good Friday
30 March	19 April	Easter Saturday
1 April	20 April	Easter Monday
25 April	25 April	Anzac Day
6 May	5 May	Labour Day
7 October	6 October	Queen's Birthday
25 December	25 December	Christmas Day Holiday
26 December	26 December	Boxing Day Holiday

UNIVERSITY OF SOUTHERN QUEENSLAND

Booking form for temporary on-campus accommodation for overseas students during 2013

Return form to: Residential Colleges (incorporating McGregor, Steele Rudd and Concannon Colleges)
 Phone: +61 7 4631 2650 Fax: +61 7 4635 5347 Email: accommodation.officer@usq.edu.au

To book your temporary accommodation with USQ Residential Colleges please provide the following information and fax it to the Residential Colleges on **+61 7 4635 5347**, together with payment. Please return this form 4 weeks in advance of arrival date if possible.

Personal Details

Family name: _____ Given name/s: _____

Male Female Country: _____

Student number: _____ Telephone: _____

Email address: _____ Fax number: _____

USQ Agent (if applicable): _____ Contact name: _____

Agent's email address: _____

Expected date and time of arrival at USQ Residential Colleges:

Date: ____/____/____ Time: _____

Expected date of departure from USQ Residential Colleges:

Date: ____/____/____ Departure is by 10.00am on day of departure

- The cost of accommodation is **\$78.00 per night OR \$390.00 per week**
- Fees include dinner, bed, breakfast & lunch.
- Acceptance of payment is confirmation of booking. Fees are non-refundable, except in the case of non-arrival in Australia.

NOTE: If you sign a contract to stay at Residential Colleges for the semester, the orientation cost will be reduced to the contract rates (between \$131 and \$283 per week, depending on the chosen College).

Signature _____ Dated _____

Dietary Requirements: _____

Method of Payment

Bank draft payable to USQ Credit card

AMOUNT

If Receipt is required, please tick here

Credit Card Details

Credit Card Number
 / /

American Express Expiry _____ Signature _____

Visa Expiry _____ Signature _____

Mastercard Expiry _____ Signature _____

Name of cardholder

Office use only:

Receipt No.: _____ Date _____ Room allocated _____

Return form to: Homestay Coordinator, Open Access College, Faculty of Arts, K316, USQ, Toowoomba, QLD 4350
Phone: +61 7 4631 1794 Fax: +61 7 4635 2434 Email: sze-ming.wall@usq.edu.au

To book your homestay accommodation with USQ please provide the following information and fax/post it to Open Access College, on +61 7 4631 2434 (postal address above), together with the homestay placement fee payment of AUD230.

In order to guarantee this service please forward these forms 8 weeks in advance of arrival date.

Personal Details

Male Female

Family name: _____ Given name/s: _____

Date of birth: ____/____/____ Country: _____

Student number: _____ Course: _____

Email address: _____ Mobile phone: _____

USQ Agent (if applicable): _____ Contact name: _____

Agent's email address: _____

Agent's fax number: _____ Expected arrival date: ____/____/____

Homestay Accommodation Placement Request (tick appropriate boxes)

- | | | |
|---|--|---|
| <input type="checkbox"/> One semester | <input type="checkbox"/> Family | <input type="checkbox"/> Close to USQ |
| <input type="checkbox"/> One year | <input type="checkbox"/> Single person | <input type="checkbox"/> Special requirements (specify) |
| <input type="checkbox"/> Other (specify)
_____ | <input type="checkbox"/> Children | <input type="checkbox"/> Allergies (specify)
_____ |
| | <input type="checkbox"/> Pets | |

On receipt of your Homestay Placement Booking Form and fee payment of AUD230 your homestay accommodation will be arranged and details confirmed with you prior to your arrival.

Consent to Disclose Personal Information

In order to arrange my homestay accommodation, I consent to USQ Homestay Accommodation Service passing on information contained on this form to a prospective homestay provider. This information will be used only for the purpose of booking homestay accommodation and will not be released to any other parties.

Signature _____ Dated _____

Method of Payment

- Bank draft (payable to: Open Access College, USQ) Credit card

AMOUNT **AUD230** (Homestay Placement Fee)

Name _____

Address _____

Credit Card Details

USQ Graphics 11-750

Credit Card Number
 American Express
 Visa
 Mastercard

Expiry _____ Signature _____

Name of cardholder _____

If Receipt is required, please tick here

Address _____

Office use only:

Receipt No.: _____ Date _____ Homestay allocated _____

Application for academic semester accommodation
Australian and international students

Return form to: Homestay Coordinator, Open Access College, Faculty of Arts, K316, USQ, Toowoomba, QLD 4350
Phone: +61 7 4631 1794 Fax: +61 7 4635 2434 Email: sze-ming.wall@usq.edu.au

The Application Fee (AUD50) MUST accompany this application and is non-refundable.

Please answer all questions by printing clearly in block letters.

- Please note that completion of an application is NOT a guarantee of a place in Colleges.
- For International Students, offers of accommodation will be mailed and emailed to students. Offers will be emailed to agents if information is provided.
- For Australian Students, offers of accommodation will be mailed to you but can be emailed upon request.

SEMESTER OF APPLICATION

Application is for 2013 academic year: Semester One Semester Two

PERSONAL DETAILS

Family name _____ Given name/s _____

Gender _____ Date of birth _____

Nationality _____ Country of Permanent Residence _____

ADDRESS DETAILS

Home address _____

_____ Postcode _____

Mailing address _____

_____ Postcode _____

Email address _____

NOTE: It is essential that the **above mailing address** provided by the applicant be valid until the beginning of the academic year. No responsibility will be accepted for correspondence which does not reach an applicant due to an incomplete or incorrect address being supplied.

TELEPHONE CONTACTS

Business hours () _____ After hours () _____

Mobile phone _____ Facsimile () _____

EMERGENCY CONTACT DETAILS

Name _____ Relationship _____

Address _____

_____ Mobile phone _____

Telephone () _____ Facsimile () _____

AGENT'S INFORMATION (for International Students ONLY)

USQ Agent _____

Contact name _____ Telephone no. _____

Email _____ Facsimile no. _____

OTHER RELEVANT DETAILS

Is there any matter you would like us to be aware of if you live in College? Please list relevant information in the following areas:

Medical _____

Dietary _____

Disabilities _____

Other _____

We respect the privacy of applicants. Any information revealed in answering this question will be treated as confidential.

ACCOMMODATION PREFERENCES

Please number in order of preference (1 - 5). When offers are made, we endeavour to offer you accommodation in your first preference. It would be appreciated if you could provide a reason for your first preference _____

Steele Rudd College

A-B Blocks

Single bedroom with bathroom facilities shared between 15 students.

C-I Blocks

Single bedroom with bathroom facilities shared between 10 students.

Concannon College

A-D Blocks

Single bedroom with bathroom shared between two students.

McGregor College

A-D Blocks

Single bedroom with own bathroom.

E-K Blocks

Single bedroom with bathroom shared between two students.

EDUCATION DETAILS (to be completed by International Students)

Intended program of study at the University of Southern Queensland: _____

Undergraduate
 ELICOS

or
or

Postgraduate
 EAPP

USQ student number (if known)

--	--	--	--	--	--	--	--	--	--

DECLARATION

I hereby certify that all information supplied by me in this application is accurate and complete.

Applicant signature _____ Date _____

PLEASE RETURN COMPLETED FORM TO:

The Accommodation Officer, Residential Colleges, University of Southern Queensland,
Toowoomba, Queensland, Australia 4350
OR

Send by fax to 07 4635 5347 (from overseas: +61 7 4635 5347)

Method of payment

Cheque
Money Order

Bank
draft

Credit Card

AMOUNT

AUD 50.00

If Receipt is
required, please
tick here

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Amex

Visa

Master
card

Credit Card Details

Credit Card Number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Expiry

--	--	--	--

Signature

--

Name of Cardholder

--

Return form to: International Recruitment and Admissions
Phone: +61 7 4631 2362 Fax: +61 7 4635 9225 Email: arrivals@usq.edu.au
Web: www.usq.edu.au/international/support/airport

An online version of this booking form can also be accessed at: www.usq.edu.au/international/support/airport

(Please PRINT capital letters)

1. Campus (Select the campus you have been made an offer to study with)

Toowoomba Springfield Fraser Coast

2. Student details

Family name: _____ Given name/s: _____

Gender: Male Female Nationality: _____

Emergency contact mobile number: _____

Email address: _____

3. Agent _____ USQ Student ID number: _____

4. Flight details (Please only provide details of arrival into Brisbane Airport, Queensland, Australia)

Flight type: Domestic International Arrival date (dd/mm/yyyy): _____

Arrival time: _____ Airline: _____

Flight number: _____

5. Traveller details

Number of additional persons* travelling with you: _____

Number of suitcases to be collected with you: _____

Is a baby seat required: Yes No

6. Accommodation

Accommodation option: Please assist me with accommodation
 Home stay (must be previously arranged)
 Other _____

Accommodation address for transfer from the airport: _____

Accommodation phone: _____

* **Please note:** there is a cost involved for any additional persons travelling with you.

Important notes

11-750 USQ Graphics

1. Services are not guaranteed unless 3 days notice has been received.
2. If you require assistance please contact: Toowoomba **0412 646 023**, Springfield **0448 109 237**, Fraser Coast **0412 187 383**.
3. Luggage is limited to 2 x 90cm cases, maximum weight 20kg each (charges may apply for extra baggage).
4. It is recommended that you have a minimum of AUD500 for your use upon arrival in Australia.
5. Please present yourself to the USQ Arrivals Team after you have arrived to obtain an orientation kit and confirm your enrolment.
6. Please check the Australian Quarantine regulations at: www.daffa.gov.au/aqis



THE USQ STORY

The people of the Toowoomba region founded the University in 1967 out of their passion to provide the best possible educational opportunities for local students.

Like the mythological phoenix rising from the ashes, USQ has transformed into an internationally recognised University. No longer only inspiring local students, USQ has actively removed the barriers to learning for people in all corners of the world.

The story of the phoenix is captured in our motto “Per Studia Mens Nova” meaning “Through study the mind is renewed”, which also mirrors the transformation process of our students as they rise up to fulfil their potential through their learning journey with us.

USQ’s purpose is to continue to inspire this transformation in the lives of generations to come; empowering our students to fulfil their personal and career goals through study.

+61 7 4631 5543 • international@usq.edu.au
www.usq.edu.au/international



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[Youtube.com/usqmpr](https://www.youtube.com/usqmpr)



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Check out our
mobile site!